

# ABCUL Training September 2009 to June 2010



New Venues  
New Dates  
New Courses

calendar

Course	Code	Page	London	Taunton	Winchester	Cardiff	Shrewsbury	Birmingham	Warwick	Nottingham	Sheffield	Leeds	Chester	Manchester	Liverpool	Newcastle	Glasgow	Course
Governance Courses	Director's Introduction to Credit Unions	D3	16 Jan 24 Apr		28 Nov	5 Dec	14 Nov	17 Oct	26 Sep	20 Feb	28 Nov		16 Jan 24 Apr	17 Apr 12 Jun	5 Dec	21 Nov		Director's Introduction to Credit Unions
	Leadership in the Credit Union	D8	20 Feb	17 Apr			23 Jan			5 Jun		26 Sep		21 Nov	15 May	13 Feb	27 Feb	Leadership in the Credit Union
	Good Governance in the Credit Union	D9	6	12 Jun		26 Sep				7 Nov	27 Mar	22 May		19 Sep 20 Feb		24 Apr		Good Governance in the Credit Union
	The Role of the Chairperson	D5	7	24 Apr		5 Dec												The Role of the Chairperson
	Strategic Business Planning	D6	7		6 Feb		23 Jan		17 Oct			28 Nov	13 Feb		21 Nov		21 Nov	Strategic Business Planning
Supervisory & Internal Audit	D4	7	19 Sep		5 Jun								19 Sep					Supervisory & Internal Audit
Compliance Courses	The Strategic Compliance Function	C1	8	16 Jan 24 Apr	12 Jun	26 Sep		30 Jan		16 Jan				20 Feb				The Strategic Compliance Function
	Financial Compliance in the CU	C1F	8	14 Jan						5 Jun		13 Feb		17 Apr	17 Oct			Financial Compliance in the CU
	Governance Compliance in the CU	C1G	8			22 May			6 Feb									Governance Compliance in the CU
	Risk Management	R1	9	19 Sep	14 Nov			14 Nov		15 May			26 Sep			30 Jan		Risk Management
	Setting & Implementing AML Policy	C7	9	7 Nov	12 Jun				28 Nov							15 May		Setting & Implementing AML Policy
	Treating Customers Fairly	C4	9	7 Nov 24 Apr	14 Nov 17 Apr	28 Nov	23 Jan	23 Jan		15 May	16 Jan		26 Sep	16 Jan	8 Dec 20 Feb	5 Dec		8 Oct
Succession Planning	C2	9								7 Nov			16 Jan	12 Jun		19 Sep		Succession Planning
Finance Courses	Introduction to CU Accounting	T1	10						6 Feb					21 Nov				Introduction to CU Accounting
	Analysis of Financial Accounts	T2	10	16 Jan		28 Nov	5 Dec			20 Feb	27 Mar				17 Oct	24 Apr		Analysis of Financial Accounts
	Financial Planning & Budgeting	T3	10	20 Feb		5 Jun		23 Jan				13 Feb			15 May	21 Nov	27 Feb	Financial Planning & Budgeting
	Introduction to PEARLS	T4	11	21 Nov			22 May		28 Nov		5 Jun			8 Dec	5 Dec	13 Feb	27 Feb	Introduction to PEARLS
	Analysing PEARLS Outputs	T5	11	14 Jan					30 Jan				19 Jan	20 Feb	30 Jan		2 Mar	Analysing PEARLS Outputs
Business Planning with PEARLS	T6	11	20 Feb									22 May	17 Apr			27 Mar	Business Planning with PEARLS	
Lending Courses	Effective Lending Operations	L1	12	19 Sep	6 Feb					7 Nov			16 Jan		17 Oct			Effective Lending Operations
	A Strategic Approach to Lending	L3	12					30 Jan	26 Sep		28 Nov					24 Apr		A Strategic Approach to Lending
	Effective Credit Control	L2	12	16 Jan	6 Feb		23 Jan	28 Nov	26 Sep	7 Nov		22 May		19 Sep 12 Jun	17 Oct	13 Feb		Effective Credit Control
	Loan Applications & Interviews	L8	13	3 Sep				15 Apr								19 Sep	8 Oct	Loan Applications & Interviews
People Courses	An Introduction to HR Management	M4	14	20 Feb		28 Nov						13 Feb						An Introduction to HR Management
	Recruiting & Managing Volunteers	M7	14	14 Nov		5 Jun		23 Jan	17 Oct	15 May		27 Mar			5 Dec			Recruiting & Managing Volunteers
	Coaching Staff & Volunteers	M10	14	3 Sep 11 Feb	14 Nov					6 Feb	16 Jan			8 Sep				Coaching Staff & Volunteers
	Providing Good Customer Service	M6	15	14 Jan	6 Feb			30 Jan				18 Nov				13 Feb		Providing Good Customer Service
	Developing a Quality Standards Strategy	M9	15	7 Nov	17 Apr		5 Dec				16 Jan	28 Nov		17 Apr	30 Jan		27 Feb	Developing a Quality Standards Strategy
Speaking & Presenting with Confidence	M11	15										26 Sep		12 Jun			Speaking & Presenting with Confidence	
CMI Courses	Team Development Pt1	TM1	16	24 Sep										15 Sep			16 Feb	Team Development Pt1
	Team Development Pt2	TM2	16	22 Oct										13 Oct			23 Mar	Team Development Pt2
	Controlling Resources	TM3	16	26 Nov										17 Nov			13 Apr	Controlling Resources
	Building Working Relationships	TM4	16	21 Jan										12 Jan			18 May	Building Working Relationships
	Providing Customer Service	TM5	16	25 Feb										9 Feb			16 Jun	Providing Customer Service