

ABCUL Training September 2009 to June 2010

Course	Code	Page	London	Taunton	Exeter	Cardiff	Birmingham	Nottingham	Sheffield	Leeds	Chester	Manchester	Liverpool	Newcastle	Glasgow	Online	Course
Director's Introduction to Credit Unions	D3	6	24 Apr			5 Dec		20 Feb	28 Nov			17 Apr 12 Jun	5 Dec	21 Nov			Director's Introduction to Credit Unions
Leadership in the Credit Union	D8	6	20 Feb	17 Apr			30 Jan 15 May	5 Jun				21 Nov	15 May	13 Feb	27 Feb		Leadership in the Credit Union
Good Governance in the Credit Union	D9	6		12 Jun				7 Nov	27 Mar	22 May		20 Feb		24 Apr			Good Governance in the Credit Union
The Role of the Chairperson	D5	7	24 Apr			5 Dec											The Role of the Chairperson
Strategic Business Planning	D6	7		6 Feb		23 Jan	17 Oct		28 Nov	13 Feb	16 Jan	21 Nov		21 Nov			Strategic Business Planning
Supervisory & Internal Audit	D4	7															Supervisory & Internal Audit
The Strategic Compliance Function	C1	8	16 Jan 24 Apr	12 Jun		26 Sep	30 Jan	16 Jan				20 Feb	15 May				The Strategic Compliance Function
Financial Compliance in the CU	C1F	8	14 Jan				15 May	5 Jun		13 Feb		17 Apr					Financial Compliance in the CU
Governance Compliance in the CU	C1G	8				22 May											Governance Compliance in the CU
Risk Management	R1	9			21 Nov								30 Jan				Risk Management
Setting & Implementing AML Policy	C7	9	7 Nov	12 Jun			28 Nov						15 May				Setting & Implementing AML Policy
Treating Customers Fairly	C4	9			21 Nov												Treating Customers Fairly
Succession Planning	C2	9						7 Nov			16 Jan	12 Jun					Succession Planning
Introduction to CU Accounting	T1	10										21 Nov					Introduction to CU Accounting
Analysis of Financial Accounts	T2	10	16 Jan			5 Dec		20 Feb	27 Mar				17 Oct	24 Apr			Analysis of Financial Accounts
Financial Planning & Budgeting	T3	10	20 Feb				28 Nov			13 Feb			15 May	21 Nov	27 Feb		Financial Planning & Budgeting
Effective Lending Operations	L1	12									16 Jan	17 Apr					Effective Lending Operations
A Strategic Approach to Lending	L3	12					30 Jan							24 Apr			A Strategic Approach to Lending
Effective Credit Control	L2	12	16 Jan	6 Feb		23 Jan	28 Nov	7 Nov		22 May	12 Jun		17 Oct	13 Feb			Effective Credit Control
Loan Applications & Interviews	L8	13					15 Apr										Loan Applications & Interviews
An Introduction to HR Management	M4	14	20 Feb				15 May										An Introduction to HR Management
Recruiting & Managing Volunteers	M7	14	14 Nov						27 Mar				5 Dec				Recruiting & Managing Volunteers
Coaching Staff & Volunteers	M10	14	11 Feb					16 Jan									Coaching Staff & Volunteers
Providing Good Customer Service	M6	15	14 Jan	6 Feb			30 Jan		18 Nov					13 Feb			Providing Good Customer Service
Developing a Quality Standards Strategy	M9	15	7 Nov	17 Apr				16 Jan	28 Nov			17 Apr	30 Jan		27 Feb		Developing a Quality Standards Strategy
Speaking & Presenting with Confidence	M11	15									12 Jun						Speaking & Presenting with Confidence
Team Development Pt1	TM1	16	24 Sep														Team Development Pt1
Team Development Pt2	TM2	16	22 Oct														Team Development Pt2
Controlling Resources	TM3	16	26 Nov														Controlling Resources
Building Working Relationships	TM4	16	21 Jan														Building Working Relationships
Providing Customer Service	TM5	16	25 Feb														Providing Customer Service

New Venues

New Dates

New Courses

■ Available in the virtual classroom or online

See www.abculearning.coop